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「Challenges of E-Government Development」

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場 所: 情報科学系講義棟 大講義室

講演要旨:

Sustained efforts on the study of e-Government is a necessity as environment and technology have been changing continuously and expectations of not only the general public, regional and national governments, but also international communities are growing. UN recognizes the vital role of e-Government in building a better world and has been doing survey on e-Government since 2001. The UN 2016 survey is ninth and e-Government is looked as an important tool for fulfilling SDG goals. It highlighted that even if there is positive global trend, disparities remain within and among countries; lack of access to technology, poverty and inequality, social equity and ensuring that all people can access quality services,. There are new demands for transforming the way the public sector operates using e-Government.

This presentation will try to analyse the factors that are influencing the success and failure of e-Government and identify the challenges that need to be overcome in countries and areas where the potential of ICT and e-government has not yet been fully exploited. Approaches for e-Government development such as, PPP and Home grown system are analysed so that management of e-Government systems can be the most cost effective in various environment dimension. It is highlighted that managing the whole process of managing e-Government systems. Not only development but also implementation, operation and maintenance are important to avoid the situation where e-Government systems are well developed but sustained efforts cannot be invested and fail to use the systems as an integrated solution in continuously changing technology and environment.